

Easydutch Dutch course and private lessons

Easydutch general terms and conditions and course agreement

January 2026 Version 3.0

## Article 1 – Definitions

- Student: a natural person who is registered for a language course or enrolled in a language course at the language school EasyDutch.
- Easydutch: a language school that provides Dutch courses, open in-company group courses and private classes.
- (Company) course: a Dutch language course provided by EasyDutch, aimed at improving the participant's understanding of the Dutch language.

## Article 2 – Applicability

- These terms and conditions are applicable to all students who are registered in a Dutch language course / individual lessons arranged by Easydutch.
- These terms and conditions are subject to change, and we reserve the right to change them at any time. We strive to always have the most recent version on our website. If the terms and conditions change during a course, we will notify you.
- The Dutch laws and regulations apply at all times, also in cases where the general terms and conditions of EasyDutch are not sufficient.

## Article 3 – Enrolment

### 3.1 Step 1: Registration

- There are three ways to register for a course: 1. via the website 2. Via phone/email.  
3. You subscribe in/after a first meeting.

### 3.2 Step 2: Enrolment

- You will receive a final confirmation at last 1 week before the course starts (via Whatsapp message or e-mail or phone call) of enrolment when the minimum amount of participants has been reached (see Article 5). Only then is your enrolment finalized for the registered course. Books are not included in the course price.

## Article 4 – Payment

- There is a payment obligation for the student, once you register for a course and have received the invoice and signed these terms and conditions and course agreement.

### 4.1 Payment by individuals

- You can pay when you register for a course within 14 days (see the date on the invoice).

#### How to pay?

1. You transfer the money yourself.
  2. You can choose to receive a 'betaalverzoek' from the bank account from Easydutch.
  3. You can pay by credit card (before/in) the first lesson.
- When you agree on continuing the course after 8 lessons, you will receive the invoice through Whatsapp/ e-mail. You have to pay within 14 days.

### 4.2 Payment by employer

- You can register for a course via the website by stating that your employer will pay for you. However, even when your employer has agreed to pay for you, the payment obligation still falls on you, the registered student. You and your employer have 14 days to pay for the course. If the course fee is not paid on time, we refer to the relevant legislation regarding increasing the costs.
- We cannot supply any refunds (unless the course is cancelled by Easydutch within a certain timeframe, see article 5) as we have booked teachers and have made other expenses (hiring the classroom).

## Article 5 – Changes to the course by EasyDutch

- EasyDutch reserves the right to alter the date and time of a course.
- EasyDutch reserves the right to cancel any session. If a class is cancelled by Easydutch due to unforeseen circumstances on our side, we aim to arrange a catch-up class within 2 weeks following the end date of the course, as long as the schedule allows it.
- EasyDutch reserves the right to substitute a teacher for another teacher.
- EasyDutch reserves the right to cancel any course that doesn't meet the minimum requirement of 4 students to start a course. We will check if we can find another suitable course for you within our school. If we are unable to find another course for you, then this is the only exception when you can receive a refund. We will notify you of the cancellation as soon as possible, and at the latest one week in advance.

#### Article 6 – Cancellation of enrolment by a student or cancellation of a lesson by a student.

- You have a 14 days reflection time once you officially registered for the course (the day you agreed to participate in the course, the date of the confirmation by email/phone).  
If you decide to not start, Easydutch has 14 days to return the money if you had paid.
- Once we have started, you may always quit the course. However, no refund can be given once you have registered for 8 lessons / for the course. The dates/period on the invoice are the classes you register for to attend.
- The dates/period on your invoice are the days there is class, you agree on to attend.
- You may always cancel a session/lesson (due to sickness or other reasons), however no refund or free lesson can be given if you are in a group course (4 persons or more).
- What to do when you have missed a lesson? You study the lesson by yourself with the help of the pictures of the whiteboard that your teacher will send to the Whatsapp-group.
- After 8 lessons, before the next level starts, there is 1 free catch-up lesson. You can come to this lesson when you have missed a class due to sickness, holidays or work. This lesson is included in the price of the classes. Use this lesson for questions/explanation about grammar/ extra exercise.
- You can *pause* individual lessons that you already paid for, but you have to use the lessons within 6 months, otherwise the lessons expire and no refund can be given.
- Only individual lessons can postpone a session of the total amount which already are scheduled, and only if the teacher is informed at least 24 hours before class starts, otherwise you can't postpone.
- Individual lessons that you have paid for: you will have to take 10 classes *within 6 months*.
- If you are not able to attend a group lesson or private lesson, please send a message to your teacher 24 hours before class starts.

#### Article 7 Copyright

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Participate in a Whatsapp group from Easydutch, statement:

'I give permission to participate in a Whatsapp group from the class, only used for sending homework and other class-related messages.' (you can always leave the Whatsapp group if you want): ☐ yes ☐ no

Name of the course you participate in:

- ☐ A0-A1 Dutch course
- ☐ A1- A2 Dutch course
- ☐ A2 – B1 Dutch course
- ☐ B1 – B2 Dutch course
- ☐ B2 – C1 Dutch course

Dates for the course:

- 8 lessons and 1 free catch-up lesson):

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- Individual lessons and end date lessons:

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Price: € .....

Book: € .....

Date: ..... 2026

Place: Breda

Easydutch,  
student.....  
Rosalinde Meijer, owner  
signature:

Name

signature student:

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